

PERSON SPECIFICATION
Recreation Assistant
Vacancy Ref: N1473

Criteria	Essential/ Desirable	Application Form Supporting statements Interview *
Advocate of excellent customer care ensuring that the experience of each customer is positive and satisfactory.	Essential	Supporting statements/Interview
Excellent communication skills.	Essential	Supporting statements/Interview
Experience of dealing with a range of customer queries/concerns in a professional manner.	Essential	Supporting statements/Interview
Ability to work proactively and flexibly within the team and work on own initiative.	Essential	Supporting statements/Interview
Ability to work shifts, including evenings and weekends.	Essential	Supporting statements/Interview
Ability to demonstrate an up to date knowledge of health and safety issues relating to leisure.	Essential	Supporting statements/Interview
Experience of and/or appreciation of a multi-cultural environment.	Essential	Supporting statements/Interview
Current RLSS UK National Pool Lifeguard qualification.	Desirable	Application form/Interview
National Governing Body Coaching qualification wet and /or dry.	Desirable	Application form
Previous experience of working in the public sector.	Desirable	Supporting statements
Previous experience of working in the Leisure Industry.	Desirable	Supporting statements